

BUSINESS VOICE SERVICES

Hosted PBX

Need more voice capabilities for your business but don't want the high capital investment of buying a new phone system? Upgrade to Alpheus Hosted PBX service for a full-featured solution that's easy to use, simple to manage and eliminates the cost of purchasing a PBX or key system. Advanced calling functions used by Fortune 500 companies are now available at prices you can afford without the daily hassle of managing an on-site phone system.

Alpheus Hosted PBX solution is delivered over our private IP network with the highest-quality connections that ensure superior call quality and reliability. Instead of having different vendors for your network and voice services, Alpheus streamlines the administrative process and delivers significant savings with bundled services - voice, data and dedicated Internet access – all on our managed private network and fiber backbone.

Leverage Alpheus' HOSTED PBX SERVICES to:

- Deliver enterprise-grade voice service and calling features at affordable prices.
- Lower total cost of ownership by eliminating the upfront cost of purchasing a phone system.
- Minimize resources associated with maintaining an on-site phone system without giving up management control.
- Easily add or subtract Hosted PBX stations as your business evolves.

The Alpheus ADVANTAGE:

- **Secured and reliable:** Unlike consumer-based VoIP offerings delivered over the public Internet, Alpheus Hosted PBX service is delivered over our private IP network, ensuring enterprise-grade voice quality and reliability for mission-critical communications.
- **Full suite of business-class calling features:** Each hosted PBX station delivers calling features that give your employees the tools to improve productivity.
- **Customization:** Optional services including toll-free calling, auto attendant and directory listings are available to tailor a voice package for your specific business needs.
- **Local support:** Our team is located in Houston, on call 24x7x365, to answer your questions and resolve any issues with the urgency that your business deserves.

Premium Station FEATURES:

- 3-Way Calling
- Account/Authorization Codes
- Call Waiting
- Caller ID
- Call Forwarding
- Call Hold
- Call Return
- Call Transfer
- Direct Dial Pickup
- Find-Me, Follow-Me
- Fixed-Mobil Convergence
- Hoteling
- Instant Group Call
- Push-to-Talk
- Remote Office
- Simultaneous/Sequential Ring
- Speed Dial
- Voicemail-to-Email
- Unified Messaging

Group SERVICES:

- Call Park
- Call Pickup Groups
- Calling Plans (Toll Restriction)
- Web-Based Management

CALLING Plans:

- Unlimited Local Calling
- Unlimited Domestic Long Distance Calling
- Metered Long Distance
- International Long Distance

ANCILLARY Services:

- Directory Assistance
- Directory Listing for Operator Services
- Inbound Collect Calls
- Operator Services
- Toll-Free Number

OPTIONAL Features:

- Auto Attendant
- Hunt Groups
- Receptionist Console
- Call Recording

EQUIPMENT:

- Polycom IP Phones
- Conference Phones